

October 11, 2013

## **Chase to Assist Federal Employees Affected by Government Shutdown**

**NEW YORK, October 11, 2013** – To help U.S. government employees who have been furloughed due to the U.S. government shutdown, Chase announced today efforts to assist them. The assistance will be in place from October 11<sup>th</sup> through October 31<sup>st</sup> or until the shutdown ends – whichever is sooner.

Chase encourages its customers who are employees of a U.S. federal agency and whose income has been affected by the shutdown to call the company to discuss certain hardship programs Chase offers and can activate based on individual circumstances. Chase's hardship programs are used by customers broadly who have been affected by unemployment, financial strain or natural disasters. Customers should contact Chase at our special assistance number: 1-888-356-0023.

In addition, for employees of affected federal agencies whose paycheck was direct-deposited to their Chase accounts in September 2013, Chase will automatically waive fees on their checking and savings accounts that could be incurred as a result of a lower than expected account balance.

For these direct deposit customers, Chase will also not charge any fees for late payments on credit cards, auto loans, mortgages, or home-equity loans.

"This is a difficult and stressful situation for these government workers facing a disruption in pay, and Chase is here to try to help," said Barry Sommers, CEO of the Consumer Bank at Chase. "We all hope this will be resolved soon."

### **About Chase**

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